

# Tell Me , Show Me



# Engine Compartment



Brake Fluid Level



Coolant Level



Dip Stick



Oil Filler Cap







# Tell Me

**Q1** Open the bonnet, identify where you would check the engine oil level and tell me how you would check that the engine has sufficient oil?

**A1** Identify dipstick, explain that you would remove it, wipe with old cloth or tissue, re-insert, then take it out again and look at reading on the dipstick.



**Q2** Tell me how you would check that the power assisted steering is working before a journey?

**A2** If the steering becomes “heavy” the system may not be working properly. A simple check is to explain whilst the engine is turned off, attempt to move the steering wheel with 1 finger, should be very difficult. Then start the engine, then the same force should show a more significant movement of the steering wheel. Alternatively as you drive off the steering should seem “light” not “heavy”.



**Q3** Open the bonnet, identify where you would check the engine coolant level and tell me how you would check that the engine has the correct level?

**A3** Identify Max/Min level markings on the header tank. Then describe how to top up to the correct levels, i.e. remove header tank cap and add correct dilution to tank.

**Q4** Tell me how you could tell if your direction indicator lights are working?

**A4** Explain that you would turn on the hazard warning lights and then walk around the vehicle to check all indicator lights are flashing.

**Q5** Open the bonnet, identify where the brake fluid reservoir is and tell me how you would check that you have a safe level of hydraulic brake fluid.

**A5** Identify the reservoir and point out the min/max indicator levels on the side.



**Q6** Tell me where you would find the recommended tyre pressures for this vehicle and how tyre pressures should be checked?

**A6** The tyre pressures can be found in the vehicle handbook or inside the drivers door. They tyres should be checked when they are cold every couple of weeks as routine maintenance or before a long journey. You should use a reliable tyre pressure gauge. Don't forget the spare tyre and remember to replace the valve caps.

**Q7** Tell me how you would know if there was a problem with your anti-lock braking system (ABS)?

**A7** Explain that an amber warning light will illuminate on the dashboard whilst the car is in motion.

**Q8** Tell me how you would check that the brake lights are working?

**A8** Explain that you would operate the brake pedal using reflective surfaces if appropriate, or ask someone to help and look for you.

**Q9** Tell me how you would check the brakes are working before starting a journey?

**A9** Explain that as you pull away, you would check to ensure that there is no one behind you and if not, apply the footbrake firmly. It should feel responsive not “spongy” and the vehicle should not pull to either side.



# Tell Me

**Q10** Tell me how you can tell that the head and tail lights are working?

**A10** Explain that you would turn on the light switch 1 turn in an anti-clockwise direction and would then exit the vehicle and check that they are working. As this is a tell me question there is no need to physically exit the car



**Q11** Tell me how you would check the tyres to ensure that they have sufficient tread depth and that their general condition is safe to use on the road?

**A11** Use a reliable gauge to check the tread depth is at least 1.6mm across the central 3/4 breadth of the tyre and around the entire outer circumference. Also check to ensure that the tyre has no damaging cuts or bulges.

**Q12** Tell me how you would correctly adjust the head restraint so that it affords the best protection in the event of a crash?

**A12** Press the button at the bottom of the head restraint and move until the centre of the head restraint is at eye level.

**Q13** Tell me how you would switch on the rear fog light(s) and tell me when you should use it/them?

**A13** Explain that you would turn on headlights and press the bottom switch to the left of the headlight dial. When on an amber light will show on the dashboard. They should be used when visibility is less than 100m.



**Q14** Tell me how you would switch your headlight from dipped to main beam and explain how you would know the main beam is on whilst inside the car?

**A14** Explain that the headlights need to be on and you would push the indicator stalk away from the steering wheel. A blue light will show on the dashboard indicating that main beam is on.

# Show Me

**Q1** When it is safe show me how you would demister the front Windscreen?

**A1** Explain that the car has a heated front windscreen, then when you are sure it is safe depress the switch and an amber light will illuminate.



**Q2** When it is safe show me how you would wash and clean the Front/ Rear Wind screen?

**A2** Only when you are sure it is safe, for the Front Windscreen, pull and hold the windscreen wiper lever towards the steering wheel for a couple of seconds. For the Rear Windscreen push it away from the steering wheel for a couple of seconds.



**Q3** When it is safe show me how you would demister the Rear Windscreen?

**A3** Only when you are sure it is safe turn press the heater Rear Windscreen button, located in the central console, so the amber light comes on.



**Q4** When it is safe show me how you would switch on your dipped headlights?

**A4** Only when you are sure it is safe turn the dial to the right of the steering wheel on the dashboard one click in an anti-clockwise direction.

**Q5** When it is safe show me how you would operate the horn?

**A5** Only when you are sure it is safe press the centre of the steering wheel firmly.

**Q6** When it is safe show me how you would open and close the side window?

**A6** Only when you are sure it is safe push the button to the right on the drivers door down to lower the window, lift the same switch to close the window.

